Lincolnshire		THE HEALTH SCRUTINY	
Working for a better future		COMMITTEE FOR LINCOLNSHIRE	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District	South Holland District	South Kesteven	West Lindsey District
Council	Council	District Council	Council

Report to	Health Scrutiny Committee for Lincolnshire	
Date:	13 July 2022	
Subject:	Chairman's Announcements	

1. Information Requested at Previous Meetings

As part of the Committee's discussion of the work programme (see Minute 11, 15 June 2022), there were several items where further information was requested.

(a) <u>Health Visiting Service</u>

At the last meeting of this Committee reference was made to the health visiting service, which is provided by the County Council. The remit of the Health Scrutiny Committee does not preclude consideration of this topic, in the overall context of health and wellbeing, although this Committee's primary focus is on NHS-funded services.

However, the County Council's Children and Young People Scrutiny Committee is due to receive a report on 2 December 2022 on the impact of the pandemic and post pandemic recovery, which will include the health visiting service and immunisations. Reports for this will be available on the County Council's website at this link:

Browse meetings - Children and Young People Scrutiny Committee (moderngov.co.uk)

(b) <u>Fluoridation</u>

As advised at the last meeting, the Children and Young People Scrutiny Committee is due to programme an item on fluoridation. Hitherto, local authorities have been responsible for proposing, varying or terminating fluoridation schemes. The Health and Care Act 2022 will transfer this power to the Secretary of State for Health and Adult Social Care, when these particular provisions are enacted. This means that the government will assume direct responsibility for all schemes.

(c) <u>Annual Report of the Director of Public Health</u>

The annual report of the Director of Public Health for 2021, entitled *The Impact of Covid-19* on *Children and Young People in Lincolnshire*, is available at the following link:

Director of public health Annual Report 2021 (lincolnshire.gov.uk)

This provides some background to the issues in (a) and (b) above.

2. Peterborough City Hospital – Care Quality Commission Report

On 24 June 2022, the Care Quality Commission (CQC) published an inspection report on Peterborough City Hospital following inspections on 28 February and 1 March 2022. The inspection focused on two service areas: medical care (including older people's care); and urgent and emergency services at the hospital, which forms part of North West Anglia NHS Foundation Trust. An update from North West Anglia NHS Foundation Trust has been programmed for the 14 September meeting. The main points in the CQC's summary are set out below:

Medical Care (Including Older People's Care)

The CQC found that shortages of staff meant the service did not always have enough medical, nursing and support staff to keep patients safe from the risk of avoidable harm and to provide the right care and treatment in a timely way. Managers regularly reviewed staffing levels and skill mix and efforts were made to increase staffing levels for each shift.

The CQC also found that although people could access the medical care services when they needed it, they did not always receive the right care promptly due to pressures on bed capacity. Arrangements to admit, treat and discharge patients were impacted due to significant numbers of patients that no longer met the criteria to reside in the hospital but were waiting for access to onward care packages. Patients were being moved, sometimes at night, in order to admit them to the right place once a bed became available. Some patients were needing longer stays while they awaited treatment. The CQC identified one 'must do' action; and two 'should do' actions.

Urgent and Emergency Services

The main findings of the CQC on Urgent and Emergency Services were:

• The design, maintenance and use of facilities and premises in the emergency department did not always keep people safe. Staff did not complete risk assessments for each patient comprehensively to remove or minimise risks or update the assessments. Staff did not always keep detailed records of patient care and treatment. The emergency department did not have systems and processes in place to safely prescribe, administer, record and store medicines.

- Within the emergency department, staff were not always discreet or attentive when caring for patients
- People could not always access the emergency care service when they needed it. Waiting times from referral to treatment and arrangements to admit, treat and discharge patients were not in line with national standards. Staff described a culture of acceptance given the capacity and lack of movement of patients through and out of the hospital. This led to extended patient waits and patients staying for longer than necessary in the emergency and urgent care environment.

The CQC identified seven 'must do' actions; and three 'should do' actions.

The full report is available at: <u>RGN80 Peterborough City Hospital (cqc.org.uk)</u>

3. Healthwatch Lincolnshire Annual Report 2021/22

On 30 June 2022, Healthwatch Lincolnshire published its annual report for 2021/22. Healthwatch has highlighted the following:

- 5,528 people shared their experiences of Health and Social Care Services with Healthwatch Lincolnshire, helping to raise awareness of issues and improve care.
- 1,702 people sought advice and information from Healthwatch Lincolnshire about topics such as mental health and Covid-19.
- Healthwatch Lincolnshire has seen 35,050 page views on its website and has reached 543,557 people through Facebook.
- Healthwatch Lincolnshire has 40 volunteers, who gave up 1,053 hours to make care better for our community.

The annual report is available at: https://www.healthwatchlincolnshire.co.uk/report/2022-06-30/annual-report-20212022-championing-what-matters-you

4. NHS Lincolnshire Integrated Care Board

The NHS Lincolnshire Integrated Care Board (ICB) was established on 1 July 2022. The ICB, together with the following partners, comprise the Lincolnshire Integrated Care System (ICS):

- East Midlands Ambulance Service NHS Trust
- Lincolnshire Community Health Services NHS Trust
- Lincolnshire County Council
- Lincolnshire Partnership NHS Foundation Trust
- United Lincolnshire Hospitals NHS Trust

Duties of an ICB

The duties of an ICB include:

- promotion of the NHS Constitution;
- reducing inequalities between patients in relation to access to services and outcomes;
- promoting the integration of health services where this would improve quality;
- reducing inequalities of access and outcomes for individuals;
- promoting the involvement of patients and carers and representatives in decisions on prevention or diagnosis, or their care or treatment; and
- enabling patients to make choices about their health services.

<u>Membership</u>

The first board meeting of the NHS Lincolnshire ICB was held on 1 July 2022, and its membership has been confirmed as:

- Chair Sir Andrew Cash
- Chief Executive John Turner
- NHS and NHS Foundation Trust Partner Member Maz Fosh
- Primary Medical Services Partner Member Dr Dave Baker
- Local Authority Partner Member County Councillor Wendy Bowkett
- Five Non-Executive Directors Dawn Kenson, Dr Gerry McSorley, Pete Moore, Julie Pomeroy and Sir Jonathan Van Tam.
- Director of Finance Matt Gaunt
- Medical Director Dr Sunil Hindocha (interim)
- Director of Nursing vacant
- Executive Mental Health Member Sarah Connery

Other Participants at Board Meetings

In addition to the members of the Board above, the ICB will have the following regular participants at its Board meetings:

- Chair of the Health and Wellbeing Board County Councillor Sue Woolley
- Public Health Representative Professor Derek Ward
- Director of Strategic Planning, Integration and Partnerships Pete Burnett
- Director for System Delivery Clair Raybould
- Director for Primary Care and Community and Social Value Sarah-Jane Mills
- Director for Health Inequalities and Regional Collaboration Sandra Williamson
- Healthwatch Representative Sarah Fletcher
- Voluntary and Care Sector Representative Michelle Jolly

Health Overview and Scrutiny

The ICB's adopted constitution includes the following clause:

"7.4.4 The ICB will comply with local authority health scrutiny requirements."

Further guidance from the Secretary of State for Health and Care is expected for health overview and scrutiny committees in the coming months as part of the new arrangements.

The website for the Lincolnshire ICB is: <u>Lincolnshire ICB - Supporting healthcare for the population</u> of Lincolnshire

5. Lincolnshire Integrated Care Partnership

As a result of the Health and Care Act 2022, Lincolnshire County Council has a duty to establish an Integrated Care Partnership as a statutory joint committee, which also forms part of the ICS arrangements. The decision on the formation of the ICP is due to be confirmed by the County Council's Executive on 5 July 2022. Once the ICP has been established, it can determine its own membership and procedures for meetings.

The ICP's one statutory function is to prepare an Integrated Care Strategy, setting out how assessed needs are to be met by the ICB, NHS England, or the County Council. The Integrated Care Strategy must take account of the Joint Strategic Needs Assessment, which will remain the responsibility of the Health and Wellbeing Board (HWB), and in turn the Joint Local Health and Wellbeing Strategy, also the responsibility of the HWB.

Initial discussions on the Lincolnshire ICP have led to informal support for the following arrangements:

- The ICP should align meeting timings, locations, and frequency to the Health and Wellbeing Board.
- Membership of the ICP should be reviewed annually, with as much alignment as possible with the membership of the Health and Wellbeing Board
- An Executive Councillor of the County Council should be appointed as chair of the ICP to reflect the approach of the Health and Wellbeing Board.

Lincolnshire is one of a small number of health systems (ICSs), which directly aligns with the boundary of an upper tier local authority, which provides an advantage of one ICB, one ICP and one HWB for the county of Lincolnshire.

6. Healthwatch Lincolnshire – Care Quality Commission – Integrated Care System Brief Report

On 4 July 2022, Healthwatch Lincolnshire published: *Care Quality Commission – Integrated Care System Brief Report.* This report sets out the findings of Healthwatch Lincolnshire following an engagement exercise undertaken between April and May 2022. Healthwatch Lincolnshire is presenting the report to the Care Quality Commission, with a view to supporting the CQC in the development of its approach to the regulatory assessment of integrated care systems (ICSs) in England.

The report, which is available in full at <u>Guidance (healthwatchlincolnshire.co.uk)</u>, includes the following summary of what matters most to the public:

- People want to be treated holistically. This was a theme that was highlighted repeatedly, one that is important to people for better outcomes.
- People want better communication. Problems with communication is a theme we have consistently heard for a long time. The impact of poor communication on patients and carers should never be ignored.
- Better co-ordination between services. People told us that lack of coordination results in them having to continually repeat themselves, wait longer for additional support services or just not be recognised.
- People want services to meet their healthcare needs, they want to be able to access services and be heard.

7. Lincolnshire Clinical Commissioning Group Annual Report and Accounts: 2021/22

Prior to its dissolution on 30 June 2022, Lincolnshire Clinical Commissioning Group approved its annual report for 2021/22, which may be found at: <u>Documents - Lincolnshire CCG</u>

The document is set out in the usual prescribed format and includes sections on:

- performance overview and performance analysis
- key achievements for 2021/22
- financial report
- improving health, reducing health inequalities and prevention
- sustainable development, including estates
- patient, public and stakeholder engagement

In addition to the above, there are sections on corporate governance and the independent auditor's report.